

MISSION STATEMENT

The mission of the Financial Institutions Bureau (Bureau) is to maintain a regulatory climate conducive to healthy, competitive, and responsible financial institutions and, thereby, instill public confidence in these institutions. To fulfill this mission, the Bureau has four major goals:

1. To ensure that financial institutions operate safely, soundly, and in compliance with applicable law.
2. To ensure that financial services are available to meet the needs of Michigan citizens.
3. To provide a full range of competitive opportunities to financial institutions.
4. To encourage financial institutions to advance prudent economic development.

These goals are achieved through supervisory and regulatory processes, by developing a highly efficient and effective staff, and by developing and maintaining open lines of communication with consumers, financial institutions, governmental agencies, and others.

The Bureau operates under five guiding principles:

1. Dedication to excellence.
2. Achieving results through teamwork.
3. Maintaining a commitment to integrity.
4. Maintaining a focus on our mission and goals.
5. Commitment to sound management practices.



John Engler
Governor



CONSUMER
& INDUSTRY
SERVICES

Kathleen M. Wilbur
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